UNIVERSITY OF WATERLOO

To: Employees of the Affiliated and Federated Institutions of Waterloo

From: Kate Windsor, Director of Safety

Date: Friday, December 11, 2020

Subject: Case tracking: one new case leads to outbreak at Claudette Millar Hall

Note: This email is for information

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On Thursday, December 10, 2020, Region of Waterloo public health informed us of an individual on our campus who tested positive for COVID-19. The individual tested positive on Monday, December 7 and has been in self-isolation since their test.

Upon further investigation, public health officials today confirmed that this person is a close contact of an individual who tested positive on Friday, December 4. As both individuals currently live in Claudette Millar Hall, public health officials have declared these two cases as an outbreak of COVID-19 in the residence.

Both individuals are self-isolating in dedicated units and our residence teams are supporting the students affected.

Public health officials are continuing to monitor the outbreak and are in touch with all high-risk contacts. Residents who are experiencing symptoms, are concerned about exposure, have been identified as a high-risk contact, or have received advice to self-isolate can contact reslifeteam@uwaterloo.ca or the appropriate college residence team for support.

If you do not hear from public health or University officials, you should continue to self-monitor for symptoms of COVID-19 and seek testing if needed. Public health officials have not identified a risk to members of the public.

If you have any concerns you can contact the Campus Housing team for support.

University of Waterloo has robust protocols to manage COVID-19 cases on campus and in residence. Our Campus Housing team developed the procedures in consultation with public health and the Safety Office to protect the safety of our community. We maintain cleaning and disinfection that exceeds public health requirements.

Learn more about what happens when someone is sick in residence from our Residence Life Manager, Kristen Leal. (VIDEO)

COVID-19 testing is available for University students, employees, postdocs and family members living in the same household. To book a test, please use the [online registration form](#).

We take the privacy of individuals extremely seriously. In reporting on positive cases, the University will protect the private health information of individuals. You should [check our disclosure protocol](#) for what to do if someone reveals to you that they have tested positive for COVID-19.