



**To:** All residence community members,  
including Conrad Grebel, St. Jerome's, and St. Paul's

**From:** Kate Windsor, Director of Safety

**Date:** November 12, 2020

**Subject:** **Important COVID outbreak information**

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Residents,

On Tuesday, we let you know about an outbreak of COVID-19 cases at Claudette Millar Hall. Since then, Region of Waterloo Public Health have investigated and confirmed that the four COVID-19 cases we confirmed on campus since November 5 are all related to this outbreak.

We know from the public health investigation that the individuals involved had all visited CMH recently and did not socialize safely nor follow policies. This is not acceptable.

We know that residence is your home and the place where you socialize. We also know that the restrictions that COVID-19 is forcing us all to live with can be frustrating. No matter how much of an inconvenience the rules are, everyone needs to follow them so we can keep one another safe.

The rules are not optional. You must follow them – particularly the guest policy. As a Waterloo resident, you are not allowed to visit other residence buildings or to have visitors. There are no exceptions. We encourage St. Jerome's, St. Paul's, Conrad Grebel, and Campus Housing residents to review your residence policies and protocols.

**Stay safe**

The best thing you can do to protect yourself and others from the spread of COVID-19 is to continue wearing your mask in all shared areas, wash your hands frequently, and limit the contact you have with others. This is especially important now as we work to ensure COVID-19 does not spread further. Please make sure that you are socializing safely. This means connecting virtually or going outdoors while still wearing a mask and maintaining a safe physical distance.

We want to be clear: hosting social gatherings and inviting guests into your residence room is the riskiest thing you can do right now.

Our cleaning and facilities staff continue to meet and exceed public health recommendations regarding cleaning and disinfecting all spaces in residences, particularly high-touch surfaces. Disinfection products (hand sanitizer, sanitizing wipes) continue to be readily available for you to use across all campus residences.

Residents who are experiencing symptoms, are concerned about exposure, have been identified as a high-risk contact, or have received advice to self-isolate can contact your residence life team for support.

Warriors protect Warriors. Please do your part to keep our community safe.

For the latest information from campus, please visit <https://uwaterloo.ca/coronavirus/>.

Remember if you need support there are **resources available**.